UVA and its surrounding communities continue to be one of the nation’s safest places to learn, work, and live. Members of the Department of Safety and Security are committed to providing high quality public safety services inclusive of all members of our community. The University offers a variety of safety resources for students, like the Ambassador program and late-night bus and van service. Please take a moment and become familiar with the resources in this guide and do not hesitate to call 911 if you need emergency assistance or if something simply doesn’t feel right. We are all safer when everyone is working together.

Gloria S. Graham
Associate Vice President for Safety and Security

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**CLERY ACT TIMELY WARNINGS**

To provide timely notice to the University community in the event of a crime that may pose a serious or ongoing threat, the University Police Department (UPD) may issue a “timely warning,” generally for the following crimes: arson; aggravated assault; criminal homicide; robbery; burglary; rape; fondling, incest, statutory rape; and hate crimes. Timely warnings also may be issued for other Clery Act crimes as deemed necessary. The purpose of a timely warning is to notify the University community of the incident and to provide information that may enable community members to better protect themselves from similar incidents.

UPD will issue a timely warning whenever the following criteria are met: (1) a Clery Act crime is reported, (2) the crime occurred in a Clery reportable location, (3) the perpetrator has not been apprehended, and (4) there is a serious or ongoing threat to the campus community because of this crime.

In certain circumstances, an incident may not meet the criteria of a Clery Act Crime, but may constitute a serious or ongoing threat to the University community. When a timely warning is not required by law, the Chief of Police and/or the Assistant Vice President for Clery Compliance (or designee) may choose to issue a “community alert” via email notifying the campus community of the threat. The content of a community alert may vary depending on the type of incident reported and the location where it occurred.

**UVA Emergency Notification System**

In an emergency, the University uses multiple systems to quickly make community members aware of a threat and the steps to take to stay safe.

In case of an imminent threat, one or more of the following notifications will be used:

**UVA ALERTS**
Notifies registered users through text messages and email. Students can register parents and others. 
Sign up at [www.virginia.edu/uvaalerts](http://www.virginia.edu/uvaalerts).

**SIREN AND PUBLIC ADDRESS BROADCASTS**
Outdoor warning system audible throughout many areas of the Grounds.

**EMERGENCY EMAIL**
Notifies current faculty, staff, and students with an @virginia.edu account.

**ALERT NOTICES**
Appears on UVA home page, [www.virginia.edu](http://www.virginia.edu), and on UVA emergency home page, [www.virginia.edu/emergency](http://www.virginia.edu/emergency).

**DESKTOP NOTIFICATIONS**
For all registered users. Students can register at [http://uvaemergency.virginia.edu/alertus-desktop](http://uvaemergency.virginia.edu/alertus-desktop).

**LCD AND LED SCREEN MESSAGING**
In classrooms and public spaces.
safety reminders

Summoning Help
- Call 911 from any phone, including your cell phone. You will be connected to a regional dispatcher who will send help based on your location.
- If on Grounds, just push a button on a blue-light telephone. You automatically will be connected to University Police.

Personal Safety
- Be aware of your surroundings.
- Avoid isolated areas.
- Avoid walking alone at night. Use Safe Ride, walk with friends, or take a late-night weekend bus.
- Use the lighted pathway system.
- Tell a friend where you are going and when you will return.
- Do not hesitate to contact police, by calling 911, about a person or situation that does not seem right. You will not have to give your name to police. Even if everything is fine, University Police do not in any way consider this “bothering” them.

Residence Hall Safety
- Remember: Your RA is a resource for safety concerns.
- Never allow strangers to follow you into the building by “tailgating” when you use your card-key.
- Call 911 if you see someone in the building who seems suspicious.
- Never prop open card-reader doors or leave room doors open.
- Secure doors and windows prior to leaving.

Home/Apartment Safety
- Keep doors and windows locked.
- Use outdoor lighting.
- Trim shrubs and trees to prevent the possibility of prowlers hiding in dense, darkened areas.
- If you see any of the following, immediately call 911: a prowler; someone peeping into a residence; an individual who seems out of place and is watching, photographing, or filming an area; or any other behavior that under the circumstances seems odd or suspicious.
- Work with your neighbors and fellow community members to ensure a safe environment.

Pedestrian and Biking Safety
- Use caution when crossing the street, especially in the dark. Cross only in designated areas, and do not let music or a cell phone conversation distract you.
- At crosswalks with Rapid Flashing Beacons, remember to push the button to activate the lights.
- Likewise, use caution when bicycling. Wear a helmet and reflective clothing, and follow all rules of the road, whether you are a biker or motorist.
- Register your bike with UPD at http://uvapolicne.virginia.edu/registration/bike

Alcohol and Personal Safety
If you choose to drink, the following tips can reduce your risk:
- Pace and space. Sip your drink instead of chugging, alternate with water or soda, and have no more than one drink per hour.
- Eat before and while drinking. Alcohol is absorbed into the bloodstream more slowly when there is food, especially protein, in your stomach.
- Avoid mixing alcohol with other drugs. Some prescription and over-the-counter drugs (for example, antihistamines and sedatives) can increase alcohol’s effects, even to the point of overdose. Caffeine and other stimulants can trick you into feeling less impaired.
- Use caution when sick or tired. When you are sleep-deprived or ill, alcohol enters the bloodstream more quickly.
- Be aware of your environment. Alcohol can cause greater impairment when drinking different beverages or in new locations that are not typical for you.
- Avoid “punches” and other drinks you did not make yourself. They often include high-concentration alcohol masked by a sweet taste.

SAFETY NEAR THE UVA GROUNDS
UVA Ambassadors
The University provides Ambassadors who patrol a broad area off Grounds where students live and spend time. Ambassadors are not police, and they are not armed. They provide “eyes and ears” on the street, helping students and anyone else who needs assistance. Ambassadors patrol on foot, on bicycle, and in vehicles in densely populated areas, including the Corner (the business area near UVA that students frequent).

On foot, Ambassadors cover an area from University Avenue to Prestoon Avenue, and from Rugby Road to 14th Street, as well as along Werdian Avenue. Ambassadors on bikes extend further, patrolling east along West Main Street to Ridge Street, and south on Jefferson Park Avenue to Maury Avenue. For the full territory, see the zone map on the Ambassadors website.

Ambassadors are highly visible – look for their neon shirts – and highly engaged with the community. You should feel free to approach them to ask for a walking escort or for help in calling Safe Ride, a taxi, or an ambulance. Ambassadors also can assist you to get help for someone else.

Ambassadors are not a substitute for calling 911. See http://ambassadors.uvapolice.virginia.edu.

Public Safety Substation
A Public Safety Substation located in the heart of the Corner is staffed by Ambassadors 24/7. The substation increases the presence of University Police and city of Charlottesville Police in the area by providing a location for officers to carry out administrative duties.

Students can use the substation as a place to get non-emergency help on the Corner or as a meeting place to wait for friends or a ride. The substation is not a substitute for calling 911.

TRANSPORTATION AFTER HOURS
Late Night Bus Service
The University Transit Service normally operates until 12:30 a.m., but on Thursday, Friday, and Saturday nights when school is in session, bus service is extended until 2:30 a.m. These late night buses run approximately every 20 minutes along the Northline and U-Loop outer routes. Use Transloc, a bus tracking app, for live service predictions and updates at http://uva.transloc.com.

Safe Ride
Safe Ride is an on-demand van shuttle service intended to provide UVA students with safe transportation in lieu of walking alone when UTS buses are not in service.

HOURS DURING FALL AND SPRING SEMESTERS:
- Overnight Sunday through Wednesday: 12:30 a.m. to 7:30 a.m.
- Overnight Thursday through Saturday: 2 a.m. to 7:30 a.m.

HOURS DURING SUMMER AND ACADEMIC BREAKS:
- Hours vary. See the Safe Ride website at www.virginia.edu/parking/saferide.
- Safe Ride does not operate on certain holidays. Check the service schedule at www.virginia.edu/parking/service/schedule.html#saferide.

Note: Late Night Bus Service and Safe Ride could be affected by inclement weather or emergency/traffic conditions. If so, notifications will be pushed out through relevant apps.
Call 911 whenever something doesn’t feel right or if you need emergency assistance. Always trust your instincts.
**Dial 911**
For help in an emergency, dial 911 on any phone or press the word “emergency” on the locked screen of a mobile phone.

**Emergency Phones**
More than 480 emergency phones are located throughout Grounds and nearby areas where students live and congregate. The phones include blue-light phones (the most common model) and other phones that are located along frequently traveled pathways, in parking lots, garages, and in some buildings. To use the phone, simply push the button or pick up the phone (depending on the model) to be immediately connected to University Police. (Off-Grounds phones near the Corner connect to the 911 dispatcher.) If for any reason you cannot remain at a phone, you should push the buttons on the phones that you pass; police will respond to that area.

**Automated External Defibrillators**
The University maintains the most robust public access defibrillation program among all colleges in the United States, providing more than 260 Automated External Defibrillators in its academic and administrative buildings, intramural-recreational sports locations, and athletic facilities. Specific locations and other information are available at www.virginia.edu/emergency/aed.

**UVA Security and General Safety Committee**
The Security and General Safety Committee receives suggestions and recommendations for improvement of safety conditions in various University facilities and reports its findings to the Executive Vice President and Chief Operating Officer. The committee encourages the practice of safety procedures in everyday routines and recommends training programs for the University community. Contact the Office of Safety and Emergency Preparedness at 434.982.0565.

**Night Tours**
The committee conducts annual fall and spring night tours to assess safety conditions across Grounds in darkness. Students are encouraged to submit suggested locations for night tours to osep@virginia.edu.

**Pedestrian Crosswalks.** The University is continuously improving pedestrian crosswalks and has recently installed a crosswalk warning system called Rapid Flashing Beacons (RFBs). RFBs allow the University to put more lights in more locations across the Grounds. The main key to using the RFB: Pedestrians must push the button to activate the lights.

**REPORTING TOOLS**

**Just Report It**
Civility and respect are cornerstones of the community of trust at the University of Virginia. Any student who believes they have experienced or witnessed sexual or gender-based harassment and violence, bias or discrimination/harassment, or hazing may file a complaint through “Just Report It.” UVA’s online incident reporting system. The website provides additional information and links to resources and reporting options. See http://justreportit.virginia.edu.

**Report a Safety Hazard**
Anyone can make the University aware of a safety concern (such as cracked steps, a malfunctioning emergency phone or AED) via this online tool at www.virginia.edu/emergency/safety.

**Report a Barrier**
This online tool, administered by the ADA Coordinator in the University’s Office for Equal Opportunity and Civil Rights (EOCR), facilitates the reporting of barriers that would prevent individuals with disabilities (including students, faculty, staff, and visitors) from equally accessing and participating in University programs, services, or activities. See http://reportabarrier.virginia.edu.

**TipSoft**
This confidential platform allows members of the community to supply information or tips to the University Police. You can submit tips through UPD’s website at https://uwapolice.virginia.edu or use the TipSubmit app. For an emergency, or to report a crime or an act or threat of violence in progress, call 911 immediately.

**RELATED SAFETY AND HEALTH RESOURCES**

**Counseling and Psychological Services**
CAPS, an outpatient clinic in Student Health, offers clinical services, suicide prevention programming, and other educational outreach. Clinical services include psychological and psychiatric assessment; referral and care management; individual, couples, and group psychotherapy; psychiatric medication services; in-person emergency services; and after-hours on-call crisis consultation. See https://studenthealth.virginia.edu/caps.

To reach CAPS, call 434.243.5150 during business hours. For after-hours and weekend urgent consultation, call 434.297.4261.

**Sexual Violence Support**
UVA takes gender-based violence seriously and provides support and information to survivors, friends and families of survivors, and the University community. Through presentations, training, and ongoing programming, students will receive information about this issue during Summer Orientation and throughout the academic year. The University’s comprehensive Title IX website provides information on resources and reporting options. See http://eocr.virginia.edu/title-ix.

**Poison Center**
Students should remember PUBS (see previous page) as a guide for the symptoms of alcohol poisoning. They should not hesitate to call 911 if they see even one sign. If unsure, the Poison Center at 1.800.222.1222 can provide confidential, expert advice.

**IMPORTANT PHONE NUMBERS**

**EMERGENCY** 911

<table>
<thead>
<tr>
<th>Building Issues</th>
<th>924.1777</th>
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<tbody>
<tr>
<td>Hazing Hotline</td>
<td>243.4293</td>
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<tr>
<td>Inclement Weather</td>
<td>924.7669</td>
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<tr>
<td>or 243.7669</td>
<td></td>
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<tr>
<td>Office of the Dean of Students</td>
<td>924.7133</td>
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<tr>
<td>Safe Ride</td>
<td>242.1122</td>
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<tr>
<td>Sexual Assault Resource Agency Hotline</td>
<td>977.7273</td>
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<tr>
<td>Student Health</td>
<td>924.5362</td>
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<tr>
<td>Title IX Office</td>
<td>297.7988</td>
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<tr>
<td>UVA Police (non-emergency)</td>
<td>924.7166</td>
</tr>
<tr>
<td>Charge-a-Ride (with Yellow Cab)</td>
<td>295.4131</td>
</tr>
<tr>
<td>Poison Center</td>
<td>800.222.1222</td>
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</tbody>
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(Area Code 434 for all numbers above)